



Qwest

1020 Nineteenth Street NW, Suite 700 Washington, DC 20036 Phone 202.429.3134 Facsimile 202.296.5157

Elridge A. Stafford Executive Director-Federal Regulatory

October 03, 2000

Ms. Magalie Roman Sales Secretary Federal Communications Commission 445 12<sup>th</sup> Street, SW, TW-A325 Washington, DC 20554 RECEIVED

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FEBERAL COMMISSION
OFFICE OF THE SECRETARY

RE:

Qwest<sup>1</sup> ONA Nondiscrimination Report

CC Docket No. 88-2, Phase I, CC Docket No. 96-128

Dear Mr. Sales:

Pursuant to the FCC Orders concerning Qwest ONA Plans<sup>2</sup>, Qwest hereby submits its ONA Nondiscrimination Report for installation and maintenance for the third quarter of 2000.

Acknowledgement of date of receipt of this submission is requested. A duplicate of this letter is provided for this purpose.

Please contact me if you have questions.

Sincerely,

Attachment

cc: Ms. Janice Myles

<sup>&</sup>lt;sup>1</sup> On June 30, 2000, U S WEST, Inc., the parent and sole shareholder of U S WEST Communications, Inc., merged with and into Qwest Communications International Inc. Further, on July 6, 2000, U S WEST Communications, Inc. was renamed Qwest Corporation.

<sup>&</sup>lt;sup>2</sup> See In the Matter of Filing and Review of Open Network Architecture Plans Memorandum Opinion and Order, 5 FCC Rcd. 3103 (1990) and Memorandum Opinion and Order on Reconsideration, 5 FCC Rcd. 3084 (1990). Also See In the Matter of Implementation of the Pay Telephone Reclassification and Compensation Provisions of the Telecommunications Act of 1996, 11 FCC Rcd. 20541(1996).

	AFFILIATE		ALL OTHERS	
A1- Business				
Total Orders	139109	Average Interval	224717	Average Interval
Due Dates Missed	3909	(In Days)	8454	(In Days)
% Due Dates Missed	2.81%	3	3.76%	4
		2		2
A2- PBX				
Total Orders	1177	Average Interval	9558	Average Interval
Due Dates Missed	52	(In Days)	539	(In Days)
% Due Dates Missed	4.42%	8	5.64%	7
		7		6
A3- Centrex				
Total Orders	25651	Average Interval	37653	Average Interval
Due Dates Missed	931	(In Days)	1683	(In Days)
% Due Dates Missed	3.63%	4	4.47%	5
		3		4
A4- WATS				
Total Orders	67	Average Interval	821	Average Interval
Due Dates Missed	0	(In Days)	22	(In Days)
% Due Dates Missed	0.00%	2	2.68%	3
		2		4
A5- Mobile				
Total Orders	0	Average Interval	5	Average Interval
Due Dates Missed	0	(In Days)	2	(In Days)
% Due Dates Missed	NO ACTIVITY	0.00	40.00%	10
· ·		0.00		16
A6- Feature Group A				
Total Orders	3	Average Interval	186	Average Interval
Due Dates Missed	0	(In Days)	11	(In Days)
% Due Dates Missed	0.00%	2	5.91%	5
		1		4
A7- Foreign Exchange				
Total Orders	400	Average Interval	1155	Average Interval
Due Dates Missed	9	(In Days)	35	(In Days)
% Due Dates Missed	2.25%	3	3.03%	3
		3		2

	AFFILIATE		ALL OTHERS	
B1- Feature Group B				
Total Orders	0	Average Interval	55	Average Interval
Due Dates Missed	0	(In Days)	3	(In Days)
% Due Dates Missed	NO ACTIVITY	0.00	5.45%	23
		0.00		21
B2-Feature Group D				
Total Orders	0	Average Interval	1906	Average Interval
Due Dates Missed	0	(In Days)	88	(In Days)
% Due Dates Missed	NO ACTIVITY	0.00	4.62%	31
		0.00		24
B3- DID				
Total Orders	1019	Average Interval	6131	Average Interval
Due Dates Missed	47	(In Days)	385	(In Days)
% Due Dates Missed	4.61%	12	6.28%	13
		16		15
*********	*******	*****	******	******

	AFFILIATE		ALL OTHERS	
C1-Packet DDD Line				
Total Orders	7	Average Interval	279	Average Interval
Due Dates Missed	2	(In Days)	13	(In Days)
% Due Dates Missed	28.57%	19	4.66%	13
		0.00		16
C2-Packet Synchronous Access				
Total Orders	24	Average Interval	12597	Average Interval
Due Dates Missed	5	(In Days)	1126	(In Days)
% Due Dates Missed	20.83%	26	8.94%	16
		22		13
C3-Packet Asynchronous Access				
Total Orders	0	Average Interval	0	Average Interval
Due Dates Missed	0	(In Days)	0	(In Days)
% Due Dates Missed	NO ACTIVITY	0.00	NO ACTIVITY	0.00
		0.00		0.00
	***	the take take take take take take take tak	and the sale sale sale sale sale sale sale sal	

	AFFILIATE		ALL OTHERS	
D1- Protective Alarm				
Total Orders	5	Average Interval	88	Average Interval
Due Dates Missed	0	(In Days)	6	(In Days)
% Due Dates Missed	0.00%	4	6.82%	5
		0.00		15
D2- Protective Relay				
Total Orders	0	Average Interval	26	Average Interval
Due Dates Missed	0	(In Days)	6	(In Days)
% Due Dates Missed	NO ACTIVITY	0.00	23.08%	14
		0.00		19
D3- Control Circuit				
Total Orders	0	Average Interval	6	Average Interval
Due Dates Missed	0	(In Days)	1	(In Days)
% Due Dates Missed	NO ACTIVITY	0.00	16.67%	18
		0.00		5
*******	and the sales and order and or	and a rate rate rate rate rate rate rate ra	e and ender also and ender also also also also also also also also	the table also take take take take take take take take

	AFFILIATE		ALL OTHERS	
E1- Telegraph 75 Baud				
Total Orders	3	Average Interval	104	Average Interval
Due Dates Missed	0	(In Days)	16	(In Days)
% Due Dates Missed	0.00%	7	15.38%	10
		0.00		9
E2- Telegraph 150 Baud				
Total Orders	0	Average Interval	1	Average Interval
Due Dates Missed	0	(In Days)	0	(In Days)
% Due Dates Missed	NO ACTIVITY	0.00	0.00%	9
****		0.00	;	0.00

F1 - Voice, Non-Switched Line		AFFILIATE		ALL OTHERS	
Total Orders	F1. Voice Non Switched Line	•			
Due Dates Missed         NO ACTIVITY         000         2.13%         7           % Due Dates Missed         NO ACTIVITY         0.00         2.13%         7           F2- Voice, Switched Line           Total Orders         13         Average Interval         (in Days)         110         (in Days)         13           Bue Dates Missed         7.69%         11         14.99%         13         12           F3- Voice, Switched Trusk         0         Average Interval         (in Days)         85         (in Days)           Due Dates Missed         NO ACTIVITY         0.00         8.07%         2.02           F4- Voice and Tone, Radio Land Line         0         Average Interval         0.08         2.02         Average Interval           Total Orders         0         0.00         8.07%         2.02         Average Interval           Due Dates Missed         0.00%         8         10.34%         (in Days)           % Due Dates Missed         0.00%         8         10.34%         (in Days)           Due Dates Missed         NO ACTIVITY         0.00         6.44%         (in Days)           F6- Basic Data and Voice         2         4         Average Interval         (		n	Average Interval	94	Average Interval
No Due Dates Missed   NO ACTIVITY			-		-
P2-Voice, Switched Line		•	, , ,		• • •
F2-Voice, Switched Line	76 Due Dates Missed	MORCHITT		2.1376	
Total Orders	F2- Voice, Switched Line		0.00		•
Duc Dates Missed         1         (in Days)         110         (in Days)           % Duc Dates Missed         7,69%         11         14,99%         13           3           F3 - Voice, Switched Trunk           Total Orders         0         Average Interval         1053         Average Interval           Duc Dates Missed         NO ACTIVITY         0.00         8.07%         26           F4-Voice and Tone, Radio Land Line         1         Average Interval         29         Average Interval           Duc Dates Missed         0.00         8         0.00         4         4         26           F4-Voice and Tone, Radio Land Line         1         1         Average Interval         29         Average Interval           Duc Dates Missed         0.00         8         10.34%         18           30 bus Dates Missed         0.00         8         10.34%         18           4 Duc Dates Missed         NO ACTIVITY         0.00         6.84         10           5 Duc Dates Missed         2         Average Interval         10         4         4         10         10         4         4         10         1         Average Interval         10         10		13	Average Interval	734	Average Interval
Mo De Dates Missed   7.69%   11   1   14.99%   13   13   15   15   15   15   15   15		1	-		_
17-   17-		7,69%		14.99%	• • •
Due Dates Missed         0         Average Interval (In Days)         85 (In Days)         35 (In Days)         36 (In Days)         85 (In Days)         36 (In Days)         38 (I					
Due Dates Missed         0         Average Interval (In Days)         85 (In Days)         35 (In Days)         36 (In Days)         85 (In Days)         36 (In Days)         38 (I	F3- Voice, Switched Trunk				
No Activity		0	Average Interval	1053	Average Interval
P4-Voice and Tone, Radio Land Line	Due Dates Missed	0	(In Days)	85	(In Days)
F4 - Voice and Tone, Radio Land Line	% Due Dates Missed	NO ACTIVITY	0.00	8.07%	26
Total Orders         1         Average Interval         29         Average Interval           № Due Dates Missed         0.00%         8         10.34%         18           % Due Dates Missed         0.00%         8         10.34%         18           FS- Data, Low Speed         Total Orders         0         Average Interval         117         Average Interval           Due Dates Missed         NO ACTIVITY         0.00         6.84%         10           PS-Basic Data and Voice         21         Average Interval         1947         Average Interval           Total Orders         21         Average Interval         1947         Average Interval           Due Dates Missed         23.81%         13         9.66%         12           FF-Voice/Data PSN Access Tie Trunk         13         9.66%         12           Total Orders         0         Average Interval         206         Average Interval           Due Dates Missed         0         Average Interval         14           FF-Voice/Data PSN Access         0         Average Interval         14           FB-Voice/Data SSN Access         0         Average Interval         16         (In Days)           So Due Dates Missed         NO ACTIVITY </td <td></td> <td></td> <td>0.00</td> <td></td> <td>25</td>			0.00		25
Due Dates Missed         0         (In Days)         3         (In Days)           % Due Dates Missed         0,00%         8         10,34%         18           F5- Data, Low Speed         0         0,00         22           Total Orders         0         4 Verage Interval (In Days)         8         (In Days)           % Due Dates Missed         NO ACTIVITY         0.00         6.84%         10           F6- Basic Data and Voice         21         Average Interval         1947         Average Interval           Due Dates Missed         5         (In Days)         188         (In Days)           % Due Dates Missed         5         (In Days)         188         (In Days)           % Due Dates Missed         23.81%         13         9.66%         12           % Due Dates Missed         23.81%         13         9.66%         12           Total Orders         0         (In Days)         5         (In Days)           % Due Dates Missed         NO ACTIVITY         0.00         2.43%         14           F8- Voice/Data SSN Access         0         (In Days)         16         (In Days)           % Due Dates Missed         NO ACTIVITY         0.00         5.73%         32 <td>F4- Voice and Tone, Radio Land Line</td> <td></td> <td></td> <td></td> <td></td>	F4- Voice and Tone, Radio Land Line				
No Due Dates Missed   0,00%   8   10,34%   18   22   22   22   22   23   24   24   24	Total Orders	1	Average Interval	29	Average Interval
PF-Data, Low Speed	Due Dates Missed	•	(In Days)	-	(In Days)
FS- Data, Low Speed	% Due Dates Missed	0.00%		10.34%	
Total Orders         0         Average Interval         117         Average Interval           Due Dates Missed         NO ACTIVITY         0.00         6.84%         10           % Due Dates Missed         NO ACTIVITY         0.00         6.84%         10           F6- Basic Data and Voice         10         0.00         8.48%         10           Total Orders         2.1         Average Interval         1947         Average Interval           Due Dates Missed         2.3.81%         13         9.66%         12           % Due Dates Missed         2.3.81%         13         9.66%         12           Total Orders         0         (In Days)         5         (In Days)           % Due Dates Missed         NO ACTIVITY         0.00         2.43%         14           F8- Voice/Data SSN Access         0         (In Days)         5         (In Days)           % Due Dates Missed         NO ACTIVITY         0.00         2.43%         14           P8- Voice/Data SSN Intermachine Trunk         Total Orders         0         (In Days)         32           % Due Dates Missed         NO ACTIVITY         0.00         5.73%         32           P9- Voice/Data SSN Intermachine Trunk         Total Orders			0.00		22
Due Dates Missed         NO ACTIVITY         0.00         6.84%         (In Days)           % Due Dates Missed         NO ACTIVITY         0.00         6.84%         10           F6-Basic Data and Voice         0.00         10           Total Orders         2.1         Average Interval         1947         Average Interval           Due Dates Missed         2.1         Average Interval         19.66%         12           F0-Locates Missed         2.3.81%         13         9.66%         12           Total Orders         0         4 Average Interval         20         Average Interval           Due Dates Missed         NO ACTIVITY         0.00         2.43%         14           F8-Voice/Data SSN Access         0         (In Days)         5         (In Days)           % Due Dates Missed         NO ACTIVITY         0.00         2.43%         14           F8-Voice/Data SSN Access         0         (In Days)         16         (In Days)           % Due Dates Missed         NO ACTIVITY         0.00         5.73%         32           Due Dates Missed         NO ACTIVITY         0.00         5.73%         32           Due Dates Missed         NO ACTIVITY         0.00         NO ACTIVITY	, •				
% Due Dates Missed         NO ACTIVITY         0.00         6.84%         10           F6- Basic Data and Voice         0.00         10         10           Total Orders         21         Average Interval         1947         Average Interval           Due Dates Missed         5         (In Days)         188         (In Days)           % Due Dates Missed         23.81%         13         9.66%         12           F7- Voice/Data PSN Access Tie Trunk         12         12         Average Interval           Total Orders         0         (In Days)         5         (In Days)           % Due Dates Missed         NO ACTIVITY         0.00         2.43%         14           F8- Voice/Data SSN Access         0         (In Days)         16         (In Days)           % Due Dates Missed         NO ACTIVITY         0.00         5.73%         32           % Due Dates Missed         NO ACTIVITY         0.00         5.73%         32           F9- Voice/Data SSN Intermachine Trunk         Total Orders         0         Average Interval         0         Average Interval           Due Dates Missed         NO ACTIVITY         0.00         NO ACTIVITY         0.00         NO ACTIVITY         0.00         NO ACTIVITY					
Composition		_		-	` • •
Total Orders	% Due Dates Missed	NO ACTIVITY		6.84%	
Total Orders         21 (In Days)         Average Interval         1947 (In Days)         Average Interval           № Due Dates Missed         23.81%         13 9,66%         12           № Due Dates Missed         23.81%         12         10           F7- Voice/Data PSN Access Tie Trunk           Total Orders         0 Average Interval         206         Average Interval           Due Dates Missed         NO ACTIVITY         0,00         2,43%         14           F8- Voice/Data SSN Access         10         Average Interval         209         Average Interval           Due Dates Missed         0 Activity         0,00         2,43%         14           P8- Voice/Data SSN Access         0 (In Days)         16         (In Days)           Pue Dates Missed         0 Activity         0,00         5,73%         32           Pue Dates Missed         0 ACTIVITY         0,00         5,73%         32           Poucloders Missed         0 Activity         0,00         4         4           Due Dates Missed         0 Activity         0,00         0         (In Days)           Poucloders Missed         0 Activity         0,00         0         0         (In Days)           Pouclodes Missed			0.00		10
Due Dates Missed         5         (In Days)         188         (In Days)           % Due Dates Missed         23.81%         13         9.66%         12           F7- Voice/Data PSN Access Tie Trunk         12         10           Total Orders         0         Average Interval         206         Average Interval           Due Dates Missed         NO ACTIVITY         0.00         2.43%         14           P8- Voice/Data SSN Access         0         (In Days)         5         (In Days)           Total Orders         0         Average Interval         279         Average Interval           Due Dates Missed         NO ACTIVITY         0.00         5.73%         32           % Due Dates Missed         NO ACTIVITY         0.00         5.73%         32           F9- Voice/Data SSN Intermachine Trunk         0         Average Interval         0         Average Interval           Due Dates Missed         NO ACTIVITY         0.00         NO ACTIVITY         0.00           % Due Dates Missed         NO ACTIVITY         0.00         NO ACTIVITY         0.00           F10- Data Extension, Voice Grade         0         Average Interval         0         Average Interval           Due Dates Missed         NO ACTIVI					
% Due Dates Missed         23.81%         13         9.66%         12           F7- Voice/Data PSN Access Tie Trunk         12         10         10           Total Orders         0         Average Interval         206         Average Interval           Due Dates Missed         NO ACTIVITY         0.00         2.43%         14           F8- Voice/Data SSN Access         0.00         2.43%         14           F8- Voice/Data SSN Access         0         Average Interval         279         Average Interval           Due Dates Missed         NO ACTIVITY         0.00         5.73%         32           Due Dates Missed         NO ACTIVITY         0.00         5.73%         32           W Due Dates Missed         NO ACTIVITY         0.00         5.73%         32           Bue Dates Missed         NO ACTIVITY         0.00         NO ACTIVITY         0.00         (In Days)           W Due Dates Missed         NO ACTIVITY         0.00         NO ACTIVITY         0.00         (In Days)           W Due Dates Missed         NO ACTIVITY         0.00         NO ACTIVITY         0.00         (In Days)         0.00         (In Days)         0.00         (In Days)         0.00         (In Days)         0.00         (In D			•		•
12		=			
Total Orders	% Due Dates Missed	23.81%		9.66%	
Total Orders         0         Average Interval         206         Average Interval         206         (In Days)         5         (In Days)           % Due Dates Missed         NO ACTIVITY         0.00         2.43%         14           F8-Voice/Data SSN Access         14         0.00         14           Total. Orders         0         (In Days)         16         (In Days)           9 Due Dates Missed         0         (In Days)         16         (In Days)           9 Due Dates Missed         NO ACTIVITY         0.00         5.73%         32           9 Due Dates Missed         NO ACTIVITY         0.00         5.73%         32           10 Due Dates Missed         0         (In Days)         0         (In Days)           10 Due Dates Missed         NO ACTIVITY         0.00         NO ACTIVITY         0.00           10 Due Dates Missed         NO ACTIVITY         0.00         NO ACTIVITY         0.00           10 Due Dates Missed         NO ACTIVITY         0.00         NO ACTIVITY         0.00           10 Lates Missed         NO ACTIVITY         0.00         NO ACTIVITY         0.00           11 Voice Grade Telephoto and Facsimile         0         Average Interval         0         Averag			12		10
Due Dates Missed         0         (In Days)         5         (In Days)           % Due Dates Missed         NO ACTIVITY         0.00         2.43%         14           F8- Voice/Data SSN Access         14         14           Total Orders         0         Average Interval         279         Average Interval           Due Dates Missed         NO ACTIVITY         0.00         5.73%         32           % Due Dates Missed         NO ACTIVITY         0.00         5.73%         32           F9- Voice/Data SSN Intermachine Trunk         Average Interval         0         Average Interval           Due Dates Missed         NO ACTIVITY         0.00         NO ACTIVITY         0.00           % Due Dates Missed         NO ACTIVITY         0.00         NO ACTIVITY         0.00           % Due Dates Missed         NO ACTIVITY         0.00         NO ACTIVITY         0.00           % Due Dates Missed         NO ACTIVITY         0.00         NO ACTIVITY         0.00           % Due Dates Missed         NO ACTIVITY         0.00         NO ACTIVITY         0.00           F11- Voice Grade Telephoto and Facsimile         0         Average Interval         0         Average Interval         Average Interval         0         Average Inte		•		226	
% Due Dates Missed         NO ACTIVITY         0.00         2.43%         14           F8- Voice/Data SSN Access         0         Average Interval         279         Average Interval           Total Orders         0         (In Days)         16         (In Days)           Due Dates Missed         NO ACTIVITY         0.00         5.73%         32           34         34         34         34         34           F9- Voice/Data SSN Intermachine Trunk         Total Orders         0         Average Interval         0         Average Interval           Due Dates Missed         NO ACTIVITY         0.00         NO ACTIVITY         0.00           % Due Dates Missed         NO ACTIVITY         0.00         NO ACTIVITY         0.00           % Due Dates Missed         NO ACTIVITY         0.00         NO ACTIVITY         0.00           % Due Dates Missed         NO ACTIVITY         0.00         NO ACTIVITY         0.00           % Due Dates Missed         NO ACTIVITY         0.00         NO ACTIVITY         0.00           F11- Voice Grade Telephoto and Facsimile         Total Orders         0         (In Days)         0         (In Days)           % Due Dates Missed         NO ACTIVITY         0.00         NO ACTIVITY					
Total Orders		•		-	
Total Orders	% Due Dates Missed	NOACTIVITY		2.43%	
Total Orders   0   Average Interval   279   Average Interval   Due Dates Missed   NO ACTIVITY   0.00   5.73%   32   34   34   32   34   34   34   34	F9 Wain-Mark CCN A		0.00		14
Due Dates Missed         NO ACTIVITY         0.00         5.73%         32           % Due Dates Missed         NO ACTIVITY         0.00         5.73%         32           F9- Voice/Data SSN Intermachine Trunk           Total Orders         0         Average Interval         0         Average Interval           Due Dates Missed         NO ACTIVITY         0.00         NO ACTIVITY         0.00           P10- Data Extension, Voice Grade         NO ACTIVITY         0.00         NO ACTIVITY         0.00           Total Orders         0         (in Days)         0         (in Days)           % Due Dates Missed         NO ACTIVITY         0.00         NO ACTIVITY         0.00           % Due Dates Missed         NO ACTIVITY         0.00         NO ACTIVITY         0.00           F11- Voice Grade Telephoto and Facsimile         0         Average Interval         0         (in Days)           % Due Dates Missed         NO ACTIVITY         0.00         NO ACTIVITY         0.00           % Due Dates Missed         NO ACTIVITY         0.00         NO ACTIVITY         0.00           F12- Protective Relay, Voice Grade         0         (in Days)         0         (in Days)           Due Dates Missed         0 <td< td=""><td>-</td><td>0</td><td>Assassa Tutamial</td><td>270</td><td>Assonage Tutomial</td></td<>	-	0	Assassa Tutamial	270	Assonage Tutomial
% Due Dates Missed         NO ACTIVITY 0.00         5.73% 32         34           F9- Voice/Data SSN Intermachine Trunk           Total Orders         0         Average Interval (In Days)         0         Average Interval (In Days)           Due Dates Missed         NO ACTIVITY 0.00         NO ACTIVITY 0.00         NO ACTIVITY 0.00           F10- Data Extension, Voice Grade         Varage Interval 0.00         NO ACTIVITY 0.00         Average Interval 0.00           Total Orders         0         (In Days)         0         (In Days)           % Due Dates Missed         NO ACTIVITY 0.00         NO ACTIVITY 0.00         NO ACTIVITY 0.00           * Due Dates Missed         NO ACTIVITY 0.00         NO ACTIVITY 0.00         NO ACTIVITY 0.00           * Due Dates Missed         NO ACTIVITY 0.00         NO ACTIVITY 0.00         NO ACTIVITY 0.00           * Due Dates Missed         NO ACTIVITY 0.00         NO ACTIVITY 0.00         NO ACTIVITY 0.00           * F12- Protective Relay, Voice Grade         0         Average Interval 0.00         NO ACTIVITY 0.00           * Due Dates Missed         0         (In Days) 0.00         NO ACTIVITY 0.00           * Due Dates Missed         0         (In Days) 0.00         (In Days) 0.00           * Due Dates Missed         0         (In Days) 0.00			-	<del>-</del> · · ·	•
P- Voice/Data SSN Intermachine Trunk		-	, , ,		
P3- Voice/Data SSN Intermachine Trunk	70 Due Dates Misseu	NOACHVIII		3.73 76	-
Total Orders	F9- Voice/Data SSN Intermachine Trunk		0.00		54
Due Dates Missed   NO ACTIVITY   0.00   NO ACTIVITY   0.00   0.00		n	Average Interval	0	Average Interval
% Due Dates Missed         NO ACTIVITY         0.00         NO ACTIVITY         0.00           F10- Data Extension, Voice Grade           Total Orders         0         Average Interval         0         Average Interval           Due Dates Missed         0         (In Days)         0         (In Days)           % Due Dates Missed         NO ACTIVITY         0.00         NO ACTIVITY         0.00           F11- Voice Grade Telephoto and Facsimile         0         Average Interval         0         Average Interval           Due Dates Missed         0         (In Days)         0         (In Days)           % Due Dates Missed         NO ACTIVITY         0.00         NO ACTIVITY         0.00           F12- Protective Relay, Voice Grade         0         Average Interval         0         0.00           F12- Protective Relay, Voice Grade         0         Average Interval         0         Average Interval           Due Dates Missed         0         Average Interval         0         Average Interval           Due Dates Missed         0         (In Days)         0         (In Days)			•		-
Properties   Pro		=		~	
Total Orders	, o D de Dates Missed				
Total Orders         0         Average Interval         0         Average Interval           Due Dates Missed         NO ACTIVITY         0.00         NO ACTIVITY         0.00           F11- Voice Grade Telephoto and Facsimile         0         Average Interval         0         In Days)         0         (In Days)         0         (In Days)         0         (In Days)         0	F10- Data Extension, Voice Grade		0.00		0.00
Due Dates Missed         NO ACTIVITY         0.00         NO ACTIVITY         0.00           ***Due Dates Missed         NO ACTIVITY         0.00         NO ACTIVITY         0.00           ***F11- Voice Grade Telephoto and Facsimile         0.00         Average Interval         0         Average Interval         0         Average Interval         0         Average Interval         0         (In Days)         0         (In Days)         0.00         (In Days)         0.00         (In Days)         0.00	·	0	Average Interval	0	Average Interval
% Due Dates Missed         NO ACTIVITY         0.00         NO ACTIVITY         0.00           F11- Voice Grade Telephoto and Facsimile           Total Orders         0         Average Interval         0         Average Interval           Due Dates Missed         0         (In Days)         0         (In Days)           % Due Dates Missed         NO ACTIVITY         0.00         NO ACTIVITY         0.00           F12- Protective Relay, Voice Grade         0         Average Interval         0         Average Interval           Total Orders         0         Average Interval         0         Average Interval           Due Dates Missed         0         (In Days)         0         (In Days)           % Due Dates Missed         NO ACTIVITY         0.00         NO ACTIVITY         0.00			-	0	•
10.00   10.0		NO ACTIVITY		NO ACTIVITY	
Total Orders					
Due Dates Missed         0 (In Days)         0 (In Days)           % Due Dates Missed         NO ACTIVITY         0.00 NO ACTIVITY         0.00           F12- Protective Relay, Voice Grade         Voice Gra	F11- Voice Grade Telephoto and Facsimile				
% Due Dates Missed         NO ACTIVITY         0.00         NO ACTIVITY         0.00           F12- Protective Relay, Voice Grade         Total Orders         0         Average Interval         0         Average Interval           Due Dates Missed         0         (In Days)         0         (In Days)           % Due Dates Missed         NO ACTIVITY         0.00         NO ACTIVITY         0.00	Total Orders	0	Average Interval	0	Average Interval
0.00         0.00           F12- Protective Relay, Voice Grade           Total Orders         0         Average Interval         0         Average Interval           Due Dates Missed         0         (In Days)         0         (In Days)           % Due Dates Missed         NO ACTIVITY         0.00         NO ACTIVITY         0.00	Due Dates Missed	0	(In Days)	0	(In Days)
F12- Protective Relay, Voice Grade Total Orders Due Dates Missed O NO ACTIVITY O.00 Average Interval O (In Days) O (In Days) O (In Days) O (In Days) O (O O O O O O O O O O O O O O O O O O	% Due Dates Missed	NO ACTIVITY	• • •	NO ACTIVITY	
Total Orders         0         Average Interval         0         Average Interval           Due Dates Missed         0         (In Days)         0         (In Days)           % Due Dates Missed         NO ACTIVITY         0.00         NO ACTIVITY         0.00			0.00		0.00
Due Dates Missed     0     (In Days)     0     (In Days)       % Due Dates Missed     NO ACTIVITY     0.00     NO ACTIVITY     0.00	F12- Protective Relay, Voice Grade				
Due Dates Missed     0     (In Days)     0     (In Days)       % Due Dates Missed     NO ACTIVITY     0.00     NO ACTIVITY     0.00	Total Orders	0	Average Interval	0	Average Interval
	Due Dates Missed	0	(In Days)	0	(In Days)
0.00	% Due Dates Missed	NO ACTIVITY		NO ACTIVITY	
0.00 0.00			0.00		0.00

	AFFILIATE		ALL OTHERS	
G1- Program Audio, 200-3500 Hz				
Total Orders	0	Average Interval	5	Average Interval
Due Dates Missed	0	(In Days)	1	(In Days)
% Due Dates Missed	NO ACTIVITY	0.00	20.00%	20
	•	0.00		34
G2- Program Audio, 100-5000 Hz				
Total Orders	0	Average Interval	7	Average Interval
Due Dates Missed	0	(In Days)	0	(In Days)
% Due Dates Missed	NO ACTIVITY	0.00	0.00%	15
		0.00		18
G3- Program Audio, 50-8000 Hz				
Total Orders	7	Average Interval	21	Average Interval
Due Dates Missed	0	(In Days)	3	(In Days)
% Due Dates Missed	0.00%	19	14.29%	14
		10		15
G4- Program Audio, 50-15000 Hz				
Total Orders	0	Average Interval	32	Average Interval
Due Dates Missed	0	(In Days)	4	(In Days)
% Due Dates Missed	NO ACTIVITY	0.00	12.50%	9
		0.00		6
********	************	********	******	******

	AFFILIATE		ALL OTHERS	
H1- TV Channel, 1 Way 15 kHz	Audio			
Total Orders	2	Average Interval	65	Average Interval
Due Dates Missed	0	(In Days)	30	(In Days)
% Due Dates Missed	0.00%	32	46.15%	19
		0.00		20
H2- TV Channel, 1 Way 5 kHz A	Ludio			
Total Orders	0	Average Interval	0	Average Interval
Due Dates Missed	0	(In Days)	0	(In Days)
% Due Dates Missed	NO ACTIVITY	0.00	NO ACTIVITY	0.00
:		0.00		0.00
*******				

	AFFILIATE		ALL OTHERS	
I1- Digital Voice Circuit				
Total Orders	19	Average Interval	414	Average Interval
Due Dates Missed	2	(In Days)	56	(In Days)
% Due Dates Missed	10.53%	8	13.53%	11
		8		11
I2- Digital Data, 2.4 kbps				
Total Orders	0	Average Interval	107	Average Interval
Due Dates Missed	0	(In Days)	12	(In Days)
% Due Dates Missed	NO ACTIVITY	0.00	11.21%	10
•		0.00		12
I3- Digital Data, 4.8 kbps				
Total Orders	0	Average Interval	62	Average Interval
Due Dates Missed	0	(In Days)	3	(In Days)
% Due Dates Missed	NO ACTIVITY	0.00	4.84%	9
		0.00		15
I4- Digital Data, 9.6 kbps				
Total Orders	0	Average Interval	589	Average Interval
Due Dates Missed	0	(In Days)	38	(In Days)
% Due Dates Missed	NO ACTIVITY	0.00	6.45%	11
		0.00		9
I5- Digital Data, 56 kbps				
Total Orders	3	Average Interval	150	Average Interval
Due Dates Missed	1	(In Days)	15	(In Days)
% Due Dates Missed	33.33%	24	10.00%	11
•		0.00		8
*****	****	****		*****

_	AFFILIATE		ALL OTHERS	
J1- Dedicated Hicap Digital, 1.544 mbps	s			
Total Orders	243	Average Interval	37163	Average Interval
Due Dates Missed	38	(In Days)	5242	(In Days)
% Due Dates Missed	15.64%	27	14.11%	20
		26		18

	AFFILIATE		ALL OTHERS	
K1- Dedicated Hicap Digital,	3.152 mbps			
Total Orders	0	Average Interval	0	Average Interval
Due Dates Missed	0	(In Days)	0	(In Days)
% Due Dates Missed	NO ACTIVITY	0.00	NO ACTIVITY	0.00
		0.00		0.00
K2- Dedicated Hicap Digital,	6.312 mbps			
Total Orders	0	Average Interval	0	Average Interval
Due Dates Missed	0	(In Days)	0	(In Days)
% Due Dates Missed	NO ACTIVITY	0.00	NO ACTIVITY	0.00
		0.00		0.00
K3- Dedicated Hicap Digital,	44.736 mbps			
Total Orders	: 5	Average Interval	1879	Average Interval
Due Dates Missed	1	(In Days)	237	(In Days)
% Due Dates Missed	20.00%	32	12.61%	26
		23		26
K4- Dedicated Hicap Digital,	>45 mbps			
Total Orders	69	Average Interval	274	Average Interval
Due Dates Missed	9	(In Days)	49	(In Days)
% Due Dates Missed	13.04%	15	17.88%	22
		19		22
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	AFFILIATE		ALL OTHERS	
L1- Smart PAL				
Total Orders	2233	Average Interval	9	Average Interval
Due Dates Missed	298	(In Days)	0	(In Days)
% Due Dates Missed	13.35%	11	0.00%	6
		9		0
L2- Basic PAL				
Total Orders	5562	Average Interval	<b>95</b> 91	Average Interval
Due Dates Missed	203	(In Days)	256	(In Days)
% Due Dates Missed	3.65%	6	2.67%	3
		7	•	1

	AFFILIATE		ALL OTHERS	_
A1- Business				
Total Tickets	37		122	
Average Interval in Hrs/Mns	11	46	6	36
A2- PBX				
Total Tickets	192		2805	
Average Interval in Hrs/Mns	4	38	4	54
A3- Centrex			•	
Total Tickets	205		231	
Average Interval in Hrs/Mns	3	27	4	16
A4-WATS				
Total Tickets	0		55	
Average Interval in Hrs/Mns	NO ACTIVITY		8	20
A5- Mobile				
Total Tickets	0		0	
Average Interval in Hrs/Mns	NO ACTIVITY		NO ACTIVITY	
A6- Feature Group A				
Total Tickets	0		159	
Average Interval in Hrs/Mns	NO ACTIVITY		3	40
A7- Foreign Exchange				
Total Tickets	201		902	
Average Interval in Hrs/Mns	6 ***:******	7 * * * * * * * *	4	19 ****

	AFFILIATE		ALL OTHERS	_
B1- Feature Group B				
Total Tickets	0		19	
Average Interval in Hrs/Mns	NO ACTIVITY		3	36
B2- Feature Group D				
Total Tickets	0		432	
Average Interval in Hrs/Mns	NO ACTIVITY		6	40
B3- DID				
Total Tickets	174		1738	
Average Interval in Hrs/Mns	4	9	3	11
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	AFFILIATE	ALL OTHERS	
C1-Packet DDD Line			
Total Tickets	0	304	
Average Interval in Hrs/Mns	NO ACTIVITY	1	42
C2-Packet Synchronous Access			
Total Tickets	0	175	
Average Interval in Hrs/Mns	NO ACTIVITY	1	12
C3-Packet Asynchronous Access			
Total Tickets	0	0	
Average Interval in Hrs/Mns	NO ACTIVITY	NO ACTIVITY	

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	AFFILIATE	ALL OTHERS	
D1- Protective Alarm			
Total Tickets	0	101	
Average Interval in Hrs/Mns	NO ACTIVITY	6	12
D2- Protective Relay			
Total Tickets	0	0	
Average Interval in Hrs/Mns	NO ACTIVITY	NO ACTIVITY	
D3- Control Circuit			
Total Tickets	0	0	
Average Interval in Hrs/Mns	NO ACTIVITY	NO ACTIVITY	
********	***:******	**: **********	****

	<u>AFFILIATE</u>	ALL OTHERS	_
E1- Telegraph Grade, 75 Baud Total Tickets Average Interval in Hrs/Mns	0 NO ACTIVITY	0 NO ACTIVITY	
E2- Telegraph Grade, 150 Baud			
Total Tickets	0	18	
Average Interval in Hrs/Mns	NO ACTIVITY	10	15

-	AFFILIATE		ALL OTHERS	_
F1- Voice, Non-Switched Line				
Total Tickets	1		185	
Average Interval in Hrs/Mns	0	23	5	18
F2- Voice, Switched Line				
Total Tickets	656		3547	
Average Interval in Hrs/Mns	4	9	5	0
F3- Voice, Switched Trunk				
Total Tickets	496		3333	
Average Interval in Hrs/Mns	2	34	2	57
F4- Voice and Tone, Radio Land Line				
Total Tickets	2		194	
Average Interval in Hrs/Mns	3	14	4	50
F5- Data, Low Speed				
Total Tickets	0		203	
Average Interval in Hrs/Mns	NO ACTIVITY		6	21
F6- Basic Data and Voice				
Total Tickets	126		8117	
Average Interval in Hrs/Mns	5	28	3	35
F7- Voice and Data, PSN Access				
Totał Tickets	0		350	
Average Interval in Hrs/Mns	NO ACTIVITY		3	19
F8- Voice and Data, SSN Access				
Total Tickets	0		0	
Average Interval in Hrs/Mns	NO ACTIVITY		NO ACTIVITY	
F9- Voice and Data, SSN Intermachin	e			
Total Tickets	0		0	
Average Interval in Hrs/Mns	NO ACTIVITY		NO ACTIVITY	
F10- Data Extension, Voice Grade				
Total Tickets	2		111	
Average Interval in Hrs/Mns	3	8	2	34
F11- Voice Grade Telephoto and Facs				
Total Tickets	0		0	
Average Interval in Hrs/Mns	NO ACTIVITY		NO ACTIVITY	
F12- Protective Relay, Voice Grade				
Total Tickets	0		10	
Average Interval in Hrs/Mns	NO ACTIVITY		2	34
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	AFFILIATE		ALL OTHERS	_
G1- Program Audio, 200-3500 Hz				
Total Tickets	0		14	
Average Interval in Hrs/Mns	NO ACTIVITY		5	9
G2- Program Audio, 100-5000 Hz				
Total Tickets	0		13	
Average Interval in Hrs/Mns	NO ACTIVITY		4	12
G3- Program Audio, 50-8000 Hz				
Total Tickets	3		50	
Average Interval in Hrs/Mns	20	16	8	10
G4- Program Audio, 50-15000 Hz				
Total Tickets	0		62	
Average Interval in Hrs/Mns	NO ACTIVITY		6	42
*********	*******	****	******	***

	<u>AFFILIATE</u>	ALL OTHERS	_
H1- TV Channel, 1 Way 15 kHz	Audio		
Total Tickets	0	57	
Average Interval in Hrs/Mns	NO ACTIVITY	2	52
H2- TV Channel, 1 Way 5 kHz A	udio		
Total Tickets	0	0	
Average Interval in Hrs/Mns	NO ACTIVITY	NO ACTIVITY	

	AFFILIATE		ALL OTHERS	-
I1- Dedicated Voice Circuit				
Total Tickets	12		100	
Average Interval in Hrs/Mns	7	7	4	50
I2- Dedicated Data 2.4 kbps				
Total Tickets	0		204	
Average Interval in Hrs/Mns	NO ACTIVITY		3	33
I3- Dedicated Data 4.8 kbps				
Total Tickets	0		15	
Average Interval in Hrs/Mns	NO ACTIVITY		3	17
I4- Dedicated Data 9.6 kbps				
Total Tickets	0		555	
Average Interval in Hrs/Mns	NO ACTIVITY		3	58
I5- Dedicated Data 56 kbps				
Total Tickets	34		8924	
Average Interval in Hrs/Mns	2	48	3	23
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	AFFILIATE		ALL OTHERS	<del></del>
J1- Dedicated Hicap Digital, 1.544 m	bps			
Total Tickets	21906		21845	
Average Interval in Hrs/Mns	62	16	14	32
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	AFFILIATE		ALL OTHERS	-
K1- Dedicated Digital, 3.152 mbps	_			
Total Tickets	0		0	
Average Interval in Hrs/Mns	NO ACTIVITY		NO ACTIVITY	
K2- Dedicated Digital, 6.312 mbps				
Total Tickets	0		0	
Average Interval in Hrs/Mns	NO ACTIVITY		NO ACTIVITY	
K3- Dedicated Digital, 44.736 mbps			:	
Total Tickets	4		427	
Average Interval in Hrs/Mns	0	28	2	26
K4- Dedicated Digital, 45 mbps or Hi	gher			
Total Tickets	0		5	
Average Interval in Hrs/Mns	NO ACTIVITY		53	11
**********	******	****	******	****

	AFFILIATE		ALL OTHERS	<del></del>
L1- Smart PAL				
Total Tickets	5387		7	
Average Interval in Hrs/Mns	41	18	21	30
L2- Basic PAL				
Total Tickets	2351		1920	
Average Interval in Hrs/Mns	30	57	19	44
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### Quarterly ONA Maintenance Report - Tickets with Due Dates Qwest 3 QTR 2000

-	AFFILIATE	ALL OTHERS
A1 - Business		
Total Tickets	47,112	87,145
Average Interval in Hrs/Mns	11:59	15:09
Due Dates Missed	3,273	7,904
% Due Dates Missed	6.95%	9.07%
A2 - PBX		
Total Tickets	750	5,295
Average Interval in Hrs/Mns	13:53	13:21
Due Dates Missed	68	493
% Due Dates Missed	9.07%	9.31%
A3 - Centrex		
Total Tickets	13,962	20,966
Average Interval in Hrs/Mns	14:09	17:15
Due Dates Missed	1,337	2,627
% Due Dates Missed	9.58%	12.53%
A4 - WATS		
Total Tickets	2	22
Average Interval in Hrs/Mns	36:41	14:44
Due Dates Missed	1	0
% Due Dates Missed	50.00%	0.00%
A5 - Mobile		
Total Tickets	7	39
Average Interval in Hrs/Mns	23:10	9:14
Due Dates Missed	2	3
% Due Dates Missed	28.57%	7.69%
A6 - Feature Group A		
Total Tickets	20	254
Average Interval in Hrs/Mns	2:46	9:37
Due Dates Missed	0	32
% Due Dates Missed	0.00%	12.60%
A7 - Foreign Exchange		
Total Tickets	521	1,267
Average Interval in Hrs/Mns	4:33	5:45
Due Dates Missed	16	65
% Due Dates Missed ***********************************	3.07% **********	5.13% *******

# Quarterly ONA Maintenance Report - Tickets with Due Dates Qwest 3 QTR 2000

•	<b>AFFILIATE</b>	<b>ALL OTHERS</b>
E1 - Telegraph grade, 75 baud		
Total Tickets	0	0
Average Interval in Hrs/Mns	NO ACTIVITY	NO ACTIVITY
E2 - Telegraph grade, 150 baud		
Total Tickets	3	159
Average Interval in Hrs/Mns	3:46	29:38
Due Dates Missed	1	96
% Due Dates Missed	33.33%	60.38%
*********	********	*******